ORDER
OF THE
WEST BENGAL ELECTRICITY REGULATORY COMMISSION
IN A SUO MOTO PROCEEDINGS

In Case No. SM-8/13-14

IN RE THE POWER OF THE COMMISSION UNDER SUB-SECTION (3) OF SECTION 57 FOR PAYMENT OF COMPENSATION DETERMINED UNDER SUB-SECTION (2) OF SECTION 57 AND POWER TO IMPOSE PENALTY UNDER SUB-SECTION (3) OF SECTION 43 OF THE ELECTRICITY ACT, 2003 ON A LICENSEE AND TO DELEGATE SUCH POWER UNDER SECTION 97 OF THE ELECTRICITY ACT, 2003 TO THE OMBUDSMAN

PRESENT:
SRI PRASADRAJAN RAY, CHAIRPERSON
SRI SUJIT DASGUPTA, MEMBER

DATE: 9.9.2013
Order of the West Bengal Electricity Regulatory Commission in regard to the power of the Commission under Sub-Section (3) of Section 57 for payment of compensation determined under Sub-Section (2) of Section 57 and power to impose penalty under Sub-Section (3) of Section 43 of the Electricity Act, 2003 on a licensee and to delegate such power under Section 97 of the Electricity Act, 2003 to the Ombudsman

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ORDER

1.0 The Commission vide its order dated 13.06.2013 in case no. SM-6/13-14 in exercise of the power conferred under section 97 of the Electricity Act, 2003 (hereinafter refer to as 'the Act') has delegated its power under sub-section (3) of section 57 of the Act for payment by a licensee of the compensation determined under sub-section (2) of section 57 of the Act if the licensee fails to meet the standard specified in the regulations made under sub-section (1) of section 57 of the Act and the power to impose penalty on the licensee under sub-section (3) of section 43 of the Act to the Ombudsman appointed under West Bengal Electricity Regulatory Commission (Guidelines for Establishment of Forum for Redressal of Grievances of Consumers and Time and Manner of Dealing with such Grievances by the Ombudsman) Regulations, 2006.

2.0 In addition to the above the Commission in exercise of the power conferred under section 97 of the Act delegates its power under sub-section (3) of section 57 of the Act for payment by a licensee of the compensation determined under sub-section (2) of section 57 of the Act if the licensee fails to meet the standards specified in the Regulations made under sub-section (1) of section 57 of the Act and the power to impose penalty on the licensee under sub-section (3) of section 43 of the Act to the Ombudsman...
Order of the West Bengal Electricity Regulatory Commission in regard the power of the Commission under Sub-Section (3) of Section 57 for payment of compensation determined under Sub-Section (2) of Section 57 and power to impose penalty under Sub-Section (3) of Section 43 of the Electricity Act, 2003 on a licensee and to delegate such power Under Section 97 of the Electricity Act, 2003 to the Ombudsman


3.0 Further the Commission in exercise of the power conferred under section 97 of the Act delegates its power under sub-section (3) of section 57 of the Act for payment by a licensee of the compensation determined under sub-section (2) of section 57 of the Act if the licensee fails to meet the standards specified in the Regulations made under sub-section (1) of section 57 of the Act and the power to impose penalty on the licensee under sub-section (3) of section 43 of the Act to the Grievance Redressal Officer (GRO) and Central Grievance Redressal Officer (CGRO) appointed under West Bengal Electricity Regulatory Commission (Guidelines for Establishment of Forum for Redressal of Grievances of Consumers and Time and Manner of Dealing with such Grievances by the Ombudsman) Regulations, 2013.

4.0 Let a copy of this order be served upon the Ombudsman of the Commission and the GRO/CGRO through the respective Distribution Licensees under this Commission.

(SUJIT DASGUPTA) (PRASADKRANJAN RAY)
MEMBER CHAIRPERSON

Dated: